

GROUNDWORK MONITOR FAMILY OVERVIEW

GroundWork Monitor is the most scalable open source IT monitoring solution for companies with heterogeneous operating systems, applications, and hardware who want to reduce ongoing monitoring costs, consolidate views and reports, and improve staff productivity.

GroundWork Monitor allows customers to properly manage the availability, performance, and capacity of vital business software applications, network devices, and hardware, thus avoiding cascading revenue loss caused by downtime. By providing an IT administrator-friendly console for discovery, configuration, monitoring, alert notifications, activity reports, and dashboards, GroundWork Monitor can manage an entire IT environment containing tens of thousands of devices in one or more locations.

- **Community Edition** – Core open source monitoring project that combines several mature projects such as Nagios®, Monarch, Foundation, and RRDtool into a single console. Ideal for organizations who already use open source and want to consolidate open source project management.
- **Starter Edition** – Expanded monitoring product that provides best practice profiles, reports, and support, in addition to Community Edition features. Ideal for environments under 250 monitored devices or for organizations who are evaluating the advantages of Enterprise Edition in a trial deployment.
- **Enterprise Edition** – Highly scalable monitoring platform designed to meet the needs of large and distributed environments. Enables higher performance and scalability that can easily integrate into an organization’s IT Service Management initiatives.

SELECT CUSTOMERS



GROUNDWORK MONITOR PRODUCT FAMILY

	FEATURES	SUPPORT
ENTERPRISE EDITION	<ul style="list-style-type: none"> • Network management • High availability • Unlimited devices 	<ul style="list-style-type: none"> • Phone, email, and portal • Optional 24x7
STARTER EDITION	<ul style="list-style-type: none"> • Advanced reports, auto-discovery, dashboards, and monitoring profiles • Supports up to 250 devices 	<ul style="list-style-type: none"> • Email and web portal
COMMUNITY EDITION	<ul style="list-style-type: none"> • Availability and performance monitoring 	<ul style="list-style-type: none"> • Community forums and optional per incident

BENEFITS

GroundWork Monitor offers a monitoring engine that smartly identifies problems occurring anywhere in the IT stack. Several monitoring techniques are used to provide a complete diagnostic such as SNMP, event correlation, synthetic user transactions, service and application level monitoring, and agent-based monitoring. This multi-faceted monitoring approach minimizes IT war room or IT critical fix time and stabilizes systems.

GroundWork Monitor Starter and Enterprise editions provide auto-discovery and rapid configuration based on the many included best-practice monitoring profiles. Detailed reports inform you whether or not your systems and devices are adhering to service and operating level agreements. Monitoring data is summarized to support capacity planning and troubleshooting.

GroundWork Monitor’s 6.0 platform also enables further open source innovation with standardized web services interfaces and developer kits. This enables customers to design integrations, profiles, and plugins to better fit their ITSM initiatives.

“After making a significant investment with HP OpenView, we still had to buy a new smart plugin or agent for each item we wanted to monitor. We were looking for a solution that could be easily maintained as our infrastructure grew.”

Tim O'Brien
SVP Operations &
Information Security, Yodlee

GROUNDWORK MONITOR FAMILY FEATURES

	COMMUNITY EDITION	STARTER EDITION	ENTERPRISE EDITION
Availability monitoring	✓	✓	✓
Automatic alert and notification escalation with exceptions	✓	✓	✓
Downtime scheduling with alarm suppression	✓	✓	✓
Monitor servers, devices, and applications	✓	✓	✓
Performance monitoring and graphing	✓	✓	✓
Agent-based or agent-less monitoring	✓	✓	✓
Auto discovery and configuration	✓	✓	✓
Role-based dashboards	✓	✓	✓
Dashboard builder	✓	✓	✓
Scriptable event handling for automatic remediation	✓	✓	✓
Unlimited number of monitored devices		Up to 250	✓
Discovery and configuration of applications and devices		✓	✓
Unlimited use of included best-practice monitoring profiles		✓	✓
SNMP processing and correlation		✓	✓
Windows system monitoring		✓	✓
Reporting and exception analysis		✓	✓
Event Console for all event types		✓	✓
Historical and trending reports		✓	✓
Availability and performance reports		✓	✓
Service level reports		✓	✓
Notification email, custom script		✓	✓
Notification via SendPage, RSS, IM		✓	✓
Network and service dependency logic for false alarm suppression		✓	✓
Recent history analysis			✓
Enterprise summary view ("Seurat View")			✓
Network and traffic monitoring			○
Distributed and high availability deployments			○

Support and Services Comparison

	COMMUNITY EDITION	STARTER EDITION	ENTERPRISE EDITION
GroundWork Exchange add-ons	✓	✓	✓
Community-based support	✓	✓	✓
Software update notifications	✓	✓	✓
Support contacts		1	2
GroundWork Connect knowledge-base		✓	✓
Email support		✓	✓
8 x 5 standard phone support			✓
Upgrade assurance			○
24 x 7 premier support option			○
System administrator training		○	○
Deployment options and services		○	○

✓ = included ○ = optional

MONITORING COVERAGE

GroundWork can monitor thousands of applications, operating systems, and network devices using standard Nagios® plugins. In addition, GroundWork Monitor subscriptions include best practice profiles for the following items.

NETWORK SERVICES

BIND
DNS
FTP
LDAP
NMON
NNTTP
Syslog
Traps
Windows
Domain
Controller

EMAIL

Exchange
Exchange Anti-Virus
IMAP
POP3
SNMP

APPLICATION SERVERS

Blackberry
Enterprise Server
Citrix
J2EE/JMX
Tomcat

OPERATING SYSTEMS

AIX
HP-UX
Linux
Solaris
VMware ESX
Windows
Windows Server

WEB

Apache
HTTP/HTTPS
MS IIS

DATABASES

MySQL
Oracle
PostgreSQL
SQL Server



ABOUT GWOS

San Francisco-based GroundWork Open Source, Inc. (GWOS) is the market leader in commercial open source network and systems management software, delivering enterprise-class network, system and application management solutions at a fraction of the cost of proprietary solutions.

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